HUZAIFA ABU

DATA SCIENTIST

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https://huzaius.github.io

I worked as an industrious support specialist with over 5+ years of experience at ISON BPO Ghana, a global technology firm and Ministry of Defence. I am seeking to leverage my technical abilities and research skills to advance my knowledge in your research area.

WORK EXPERIENCE

IT Engineer, Ministry of Defense - *Nov/2018 - present* – Accra, Ghana

⇢ Setup, configured and maintained AD and file servers.

⇢ Functioning as a helpdesk Administrator by helping users with IT related issues.

⇢ Functioning as a system administrator by ensuring 99% uptime of computers and servers.

⇢ Ensure the proper functioning of networked devices.

IT Engineer, ISON BPO - *NOV/2015 - APR/2019 -* Tema, Accra

ISON BPO is the leading BPO service provider in Africa. ISON BPO manages the outsourced call center of Ghana's leading telecommunication company.

⇢ Setup and Configuration of maintained AD and file Servers.

⇢ Functioning as a helpdesk Administrator by helping users with IT related issues.

⇢ Trained users on network security and how to avoid being point-of-attack by intruders.

⇢ Functioned as a system administrator by ensuring 99% uptime of computers and servers.

⇢ Generated daily, weekly and monthly reports for system usage, downtimes

PREVIOUS EXPERIENCES

➔ **Tutor, Hamdaniyya Islamic School -** *October/2009 - November/2019 -* Accra,Ghana

PROJECTS

- Covid ,HR and Sales Visualization Dashboard
- Movie Recommender System
- Climate Change Sentiment Analysis
- South Africa Language NLP
- Electricity Load Shortfall

EDUCATION AND CERTIFICATES

M.Sc. in Computer Science

University of Ghana, Legon

2019 - 2020

B.Sc. in Statistics and Computer Science

University of Ghana, Legon

2009- 2013

TECHNICAL SKILLS

Python

Tableau / Power BI

JavaScript

Oracle /T-SQL/SQL/Postgres

Windows Server Administration

Systems Administration

MATLAB

FastAPI